



Booking terms

This are the booking terms between Mountain Guide Travel and our Guests. We refer to you as Guest rather than Clients as it better fits the way we look on the relation between us as mountain guides and you as our customer. More like guests at a hotel, rather than clients at a law firm. Mountain Guide Travel will also be referred to as "We" and the Guest as "You" or "Your" in these booking terms.

Age

On all our trips and courses the minimum age is 18 years. Exception can be made if participating together with a parent or another adult with acceptance from parents.

Cancellation by Mountain Guide Travel

Mountain Guide Travel has the right to cancel a trip or course if the number of Guest is lower than the minimum specified on our web site.

We also have the right to cancel the trip or course if the mountain guide gets ill and we can't find another guide. Guests on a cancelled trip will primary be rebooked to another date. If rebooking cannot be done all payment will be returned to you.

Booking and payment

After you placed your booking you will receive a booking confirmation by e-mail. You need to place full payment or a 800€ deposit within 14 days from your booking to the account given in the booking confirmation. Your balance payment is due 60 days before your course start date. If booking is placed within 60 days of the course start you need to place your full payment within 7 days of your booking. Booking closer than 14 days can only be placed after written agreement with us.

Cancellation by You

For Mont Blanc, there are special cancellation conditions compared to our other trips. There is a complicated system for booking places in the cabins on the mountain huts that you have to stay in. They are released on a specific date each year and sell out immediately. We must therefore have your booking in before then and when that booking in the cabin is made it is not possible to cancel the trip because we cannot replace you as the system does not allow either replacements or name changes and all seats are sold out.

The last date to cancel your participation on Mont Blanc is therefore 30 November of the year before your expedition. If you cancel before then, we will refund your payment except for the deposit.

Unfortunately, cancellations after the last November of the year before your expedition cannot be refunded, but there full payment applies, even if you have not yet paid the full fee.

Another reason why we need to have these rules is because of the guide - client ration on Mont Blanc. It is guided 1:2 and if a person cancels, it means that the trip cannot be carried out without a big loss or extra cost for the participant who remains on this date and since we are not allowed to rebook or change the name of the booking in the cabin, we can nor can we book in a new participant.

We therefore recommend all our guests who book Mont Blanc to arrange travel insurance through their insurance company that covers the expedition's fees should you become ill or for some other reason not be able to participate so that it does not affect you, us or the other participant if you do not have the opportunity to participate in the expedition.

Insurance

All our guests must have insurance cover for mountain rescue and medical costs. This cover is not provided by normal travel or home insurance.

Swedish residents may obtain full mountaineering insurance cover from Swedish Climbing Association (www.klatterforbundet.com)

UK residents may obtain full mountaineering insurance cover from Snowcard (www.snowcard.co.uk) or BMC (www.thebmc.co.uk)

Other nationalities by joining Austrian Alpine Club (www.aacuk.uk.com)